

# FRANKLIN A. NANCLARES

Network Administrator & Web Designer

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## PROFILE

Information Technology Professional, with more than 20 years of experience with a Master Administration in network technologies and operating systems:

Cisco Certified Network Associate, Microsoft Certified Technology Specialist, Microsoft Certified Solutions Associate, and Linux Professional Institute, Web Design and Multimedia.

Bilingual Fluent in English and Spanish, and extensive International travelling and working experience, the ability to work effectively as part of a team or individually.

## EXPERIENCE

### IP Server Grupo Tecnológico 2016

Network and Systems Administrator Practice – Training 3 Months

### Comercial Networks, Gijón, Spain (2002 - 2014)

#### Web Designer, IT Systems & Network Administrator

For the past 12 years I've worked as an entrepreneur, working for third party companies, or subcontract doing various types of duties such as:

#### Webmaster

- Web Design and Maintenance
- Domain Registration, ecommerce, W3C Validation
- Hosting and management of 200+ websites and domains
- Software and systems administration, datacentre, processing of daily backups
- Web promotion, Ranking web campaigns, social networks Administration, Graphic design and printing.

#### Network Administrator

- Network Installations, configurations, and troubleshooting of Computers, routers, switches, hubs, printers, Wifi, Mobiles, ACL, firewalls
- LAN/WAN Use of protocols: EIGRP, RIP, DHCP, OSPF, NAT, FTP, DNS, SMTP, TCP, Frame relay, VPN, VMware, IPv6

- Own shop computer maintenance, software, hardware, and upgrades
- Cabling installations, UTP, cabling and labelling.
- IP Cams Security Systems

### **Radio Broadcaster and Producer Director - Energia Stereo**

- Production, recordings, edition of hundreds of jingles, and announcements
- Programs, events, marketing, and customer service
- Installation, configuration and maintenance of all phone system, text messaging, broadcast units, and all other radio equipment
- Radio FM and Radio +TV and Internet Broadcast

### **IT Support Helpdesk and Networking - GE Capital, Minnesota USA (1997-2001)**

- IT Support Helpdesk onsite premises for more than 500+ employees
- Telephony Faults, Computer Breakdown, Software Installations.
- Password recovery/changes, Computer installations, control of Hardware Inventory and documentation.
- New employees setup, Open/close new accounts, Printing management, Network Installations, Router, Modems, Printers, stations, telephones,
- Contacting vendors for miscellaneous computer, servers, printers parts, and warranty issues

## **COMPUTER TECHNICAL EXPERIENCE**

### **Office and Design Software**

**Adobe CS6:** (Flash, Dreamweaver, Fireworks, Illustrator, Photoshop, Audition, Acrobat)

**Microsoft Office:** (Excel, Word, Outlook, Access, PowerPoint, FrontPage, Publisher)

**Google** (Adsense, Adwords, Chrome, Google+, Maps, Hangouts, Calendar, Drive, Gmail, Youtube)

### **Other Software and Applications**

Web: PHP, HTML, MySQL, Apache, CSS, Joomla, e107.

Studio: Pinnacle Video Studio, Power Director, Corel Draw.

Technology: Barcode Design Software, QR. Various Inventory Software

Servers: VMware Virtualization Software, Cpanel, and Windows

Accounting: FACTS, Avalon; QuickBooks.

### **Operating Systems Knowledge**

Windows Vista, Windows 7, Windows 8.1, Windows Server 2008 R2 – 2012 R2 AD, MAC, Linux, Android, and Blackberry.

## EDUCATION

### Academia Lugones, Asturias Spain 2016

- CCNA Cisco Certified Network Administrator.

### Inadeco, Gijón Asturias Spain - 2012

- Microsoft Certified Associate Specialist.
- Linux Professional 1.
- CCNA Cisco Certified Network Administrator.

### IFES, Gijón, Asturias Spain - 2011

- Web Design and Multimedia Certified.

### Techskills, Edina, MN USA - USA 2001

- CompTIA+
- Network+

### University of St. Thomas, Chaska, MN, USA

- Total Quality Management
- Problem Solving Business
- Formal Business System Management
- Semiconductor Industry 1, 2, 3
- ISO 9000, ISO 9001
- MRP, MRB, MRP2, Class "A" MRP2

### Allan Hancock College, Santa Maria, CA USA

- Computer Science
- Data Base Management

